Terms and conditions

Purchase and delivery of consultation for Eco-Lighthouse certification

This document is a translation of the legally binding terms in Norwegian.

Grønn Jobb AS, org. no. 995 215 160, is hereinafter referred to as "**Grønn Jobb**". A natural or legal person who enters into an agreement with Grønn Jobb on behalf of a company is referred to as the "**Customer**".

1. Content

Grønn Jobb will provide assistance and guidance aimed at Eco-Lighthouse certification that is stated in the agreement.

Assistance beyond the agreement may be agreed separately and invoiced in accordance with the applicable price list.

2. Duration

The assignment starts when the agreement is signed. Assistance is provided until the assignment is delivered, and a maximum of 12 months from the date of signing. After this, the agreement will be terminated.

3. Duties and responsibilities

The customer is responsible for ensuring that Grønn Jobb always has the correct contact information. The Customer shall notify of any errors related to the Agreement or Services as soon as possible after the matter is discovered.

The customer must make arrangements for assistance towards certification to be carried out within 12 months.

If the time of an agreed meeting is to be changed, this must be agreed with Grønn Jobb. Changes to the time of agreed meetings must be made within 24 hours before implementation. If the customer does not show up for an agreed meeting, Grønn Jobb reserves the right to invoice for an extra meeting.

Grønn Jobb is not responsible for delays or lack of certification if the Customer does not follow up on tasks given by the advisor.

The environmental advisor must be an approved Eco-Lighthouse consultant under the auspices of the Eco-Lighthouse Foundation.

If the advisor is prevented from attending, Grønn Jobb must agree on a new time on an ongoing basis.

4. Confidentiality and confidentiality

The parties shall treat all technical, commercial and operational information they become aware of through the collaboration as confidential.

The information shall not be shared with third parties without written consent from the other party. Consent is not required where sharing is necessary to carry out the certification, including sharing with the Eco-Lighthouse Foundation and CertNor.

The duty of confidentiality does not prevent the disclosure of information when this is required by law or regulation. Where possible, the other party shall be notified before such information is shared.

The duty of confidentiality does not apply to information that is already publicly known, or that no longer has a legitimate interest in being kept secret.

The parties are obliged to ensure that employees, subcontractors and others acting on their behalf comply with the duty of confidentiality. The duty of confidentiality also applies after the agreement has been terminated and shall continue to apply to persons who resign from their position with one of the parties.

The duty of confidentiality also applies after the agreement has been terminated.

5. Price and payment

Prices are stated in the agreement or confirmation and are stated excluding VAT. Invoicing will take place with a 14-day payment deadline after the agreement has been signed.

In the event of late payment, interest is calculated in accordance with the Interest on Late Payments Act, and outstanding claims can be sent to debt collection. In the event of non-payment, Grønn Jobb can block access without notice. This does not exempt the Customer from payment liability.

Grønn Jobb can adjust prices annually based on the consumer price index, increased costs, market situation, expanded functionality or changes in the number of employees covered by the agreement.

6. Privacy and data processing

When Grønn Jobb processes personal data on behalf of the Customer, Grønn Jobb acts as data processor and the Customer as data controller. The processing is regulated by a separate data processing agreement in line with applicable data protection legislation.

Data processing agreement: www.gronnjobb.no/dba

Privacy Policy: www.gronnjobb.no/personvernerklaering

7. Marketing and references

Grønn Jobb may state the Customer as a customer of Grønn Jobb with name, logo and description of the collaboration in marketing – for example on websites, in presentations and advertisements, unless otherwise specifically agreed.

Grønn Jobb can send out newsletters in line with the Marketing Act §15. If the Customer wishes to unsubscribe from the System, this can be done via the unsubscribe link at the bottom of the newsletter.

8. Complaints

The customer shall, without undue delay, and no later than 7 days after delivery of the service, complain in writing about any defect or deviation in the service. If the Customer does not complain within the deadline, the Customer loses the right to claim the defect. The complaint must contain a specified description of the defect. General complaints or inadequate documentation are not considered valid complaints. Complaints are sent electronically to post@gronnjobb.no

9. Limitations

Grønn Jobb is not responsible for any loss or damage as a result of the agreement, unless Grønn Jobb has acted negligently. In that case, Grønn Jobb's liability is limited to the consideration the Customer has paid for the service in question during the agreement period.

10. Breach of contract

If a party fails to fulfil its obligations under the agreement, this is considered a breach. Claims must be submitted in writing without undue delay after the breach became known.

In the event of payment default, Grønn Jobb can close access to the system and terminate the agreement with immediate effect. The customer is then not entitled to a refund for the remaining contract period.

11. Force majeure

If the implementation of the agreement is hindered by circumstances beyond the control of the parties – such as war, natural disasters, strikes or the loss of internet infrastructure – the parties' obligations are suspended for the duration of the situation. If force majeure lasts longer than 90 days, either party can terminate the agreement with 15 days' notice.

12. Changes to the Terms

Grønn Jobb can update these terms and conditions if necessary. In the event of significant changes, the Customer will be notified at least 30 days before entry into force.

If the Customer does not accept the changes, the agreement may be terminated at the end of the current period. The current terms and conditions will be published on Grønn Jobb's website: www.gronnjobb.no/avtalevilkar

13. Disputes

Disagreements must first be resolved through dialogue and negotiations. If this does not succeed, the case will be heard by the ordinary court. The agreed legal venue is the Fredrikstad Conciliation Board.

Any liability for damages is always limited to the contract value, and must be submitted no later than two months after the matter became known.